

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of June 2007

[State Fiscal Year (SFY)=July 1,2006 to June 30, 2007]

Call Classification	July	August	September	October	November	December	January	February	March	April	May	June	Total Calls
Abuse/Neglect	174	193	176	165	142	139	163	155	203	195	179	195	2079
Adoption	168	248	247	244	169	188	199	156	123	202	186	176	2306
Childcare	4806	5674	4992	4967	4114	3850	5093	3988	4272	3830	4260	3891	53737
Clearinghouse	13	19	30	14	17	14	17	19	26	24	16	5	214
Dentist	54	63	79	63	64	55	85	72	69	72	60	56	792
Disabilities (under age 3)	27	36	48	31	31	36	43	42	39	37	34	39	443
Disabilities (age 3 & older)	43	56	67	94	62	54	75	85	82	91	103	80	892
Doctor	113	107	142	114	131	115	144	128	119	121	117	98	1449
Employment / Business	44	74	80	112	101	84	104	88	91	62	84	99	1023
Environmental Health	31	27	25	14	19	28	75	104	46	29	39	22	459
Financial Service / Benefits	3153	3655	3169	3229	3474	2995	3707	3149	3393	3116	3403	3363	39806
Foster Care	99	98	81	75	80	101	90	99	109	106	94	111	1143
Health Resources	353	461	384	383	378	369	770	850	710	618	549	511	6336
Immunizations	57	95	58	118	100	61	54	50	59	61	42	58	813
Medicaid (Age 19-)	222	649	1246	852	746	593	670	507	621	569	597	503	7775
Medicaid (Age 19+)	982	821	919	933	829	802	1124	1005	955	889	847	872	10978
Medicaid Dentist	261	242	243	269	219	174	274	266	261	214	187	202	2812
Medicaid Doctor	358	403	375	376	379	308	426	468	495	429	364	334	4715
Mental Health	118	146	135	122	127	116	148	148	170	170	168	157	1725
Miscellaneous	300	420	472	518	437	486	548	569	522	511	486	510	5779
Senior Issues (Age 60 & older)	134	188	189	144	204	292	212	188	173	158	157	166	2205
Substance Abuse	43	94	100	78	78	104	91	69	126	112	72	63	1030
Tobacco	11	9	13	9	18	14	17	8	9	14	11	6	139
WIC	282	277	250	255	255	187	318	263	250	233	235	271	3076
Total:	11846	14055	13520	13179	12174	11165	14447	12476	12923	11863	12290	11788	151726

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.